

## Message Text

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PAGE 01 STATE 147402  
ORIGIN CA-01

INFO OCT-01 EUR-12 ISO-00 FBOE-00 A-01 /015 R

DRAFTED BY CA:FLHENNEKE:CLA

APPROVED BY CA:JWDEWITT

EUR/EX - JTULL

CA - PKMURPHY

-----011528 092230Z/15

O 092201Z JUN 78

FM SECSTATE WASHDC

TO AMEMBASSY BUCHAREST IMMEDIATE

UNCLAS STATE 147402

E.O. 11652: NA

TAGS: AFSP, ABLD, CGEN

SUBJECT: VISIT OF CONSULAR ASSISTANCE TEAM (CAT)

REF: (A) BUCHAREST 3538, (B) BUCHAREST 3891

1. DEPARTMENT CONCURS WITH SUGGESTED TIMING OF CAT VISIT  
PER PARA 2, REFTEL (B). EXACT DATES WILL BE SUPPLIED AS  
SOON AS TEAM COMPOSITION DETERMINED.

2. CAT IS A PROGRAM DESIGNED BY THE BUREAU TO ASSIST POSTS  
IN RESPONDING TO THE CHALLENGE OF INCREASING WORKLOADS AND  
THE MORE COMPLEX CASELOADS CONFRONTING CONSULAR SECTIONS  
TODAY. THE TEAM IS LED BY AN EXPERIENCED PRIVATE MANAGE-  
MENT CONSULTANT; AND ITS OBJECTIVES WILL BE TO WORK WITH  
THE POST TO ACHIEVE IMPROVEMENTS IN OPERATIONS AND MANAGE-  
MENT, CROWD CONTROL, DIRECTIONAL AND INSTRUCTIONAL SIGNS,  
OFFICE SPACE, INTERVIEWING PROCEDURES, PAPER FLOW, VISA  
REFERRAL SYSTEM, SECURITY AND POST TRAINING. IN ADDITION,  
THE TEAM WILL STUDY EXTENT TO WHICH TECHNOLOGY CAN BE  
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ADAPTED TO CONSULAR NEEDS, INSURE THAT THERE IS OPTIMAL  
ALLOCATION OF OFFICER AND LOCAL STAFF AND SEEK ADDITIONAL  
TOOLS TO COMBAT VISA FRAUD.

3. THE TEAM IS EXPECTED TO MAKE SPECIFIC RECOMMENDATIONS  
AND WILL ASSIST WITH THEIR IMPLEMENTATION. FOLLOW-UP  
VISITS WILL BE MADE IF NECESSARY. IN ADDITION, THE TEAM

WILL WORK CLOSELY WITH THE CONSULAR AND ADMINISTRATIVE SECTION SUPERVISORS AND THEIR STAFFS. THE CONSULAR SECTION PROBLEMS WILL BE MUTUALLY ASSESSED, SOLUTIONS PROPOSED AND ACTUALLY IMPLEMENTED AT THE POST.

4. TO ASSIST CAT IN PREPARATIONS FOR VISIT, DEPARTMENT REQUESTS EMBASSY PROVIDE SOONEST FOLLOWING ITEMS:
  - A. STAFFING PATTERN: PLEASE PROVIDE NAMES, GRADES AND ASSIGNMENTS OF ALL CONSULAR SECTION PERSONNEL, AMERICAN AND LOCAL.
  - B. FLOOR PLANS OF CONSULAR SECTION, INCLUDING LOCATIONS OF DESKS AND EQUIPMENT.
  - C. PHOTOGRAPHS OF ALL AREAS OF CONSULAR SECTION SHOWING CEILINGS, WINDOWS, CORRIDORS, PUBLIC AND WORK AREAS, CROWDS, ETC. VANCE

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## Message Attributes

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**Capture Date:** 01 jan 1994  
**Channel Indicators:** n/a  
**Current Classification:** UNCLASSIFIED  
**Concepts:** n/a  
**Control Number:** n/a  
**Copy:** SINGLE  
**Draft Date:** 09 jun 1978  
**Decaption Date:** 01 jan 1960  
**Decaption Note:**  
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**Disposition Approved on Date:**  
**Disposition Case Number:** n/a  
**Disposition Comment:**  
**Disposition Date:** 01 jan 1960  
**Disposition Event:**  
**Disposition History:** n/a  
**Disposition Reason:**  
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**Drafter:** FLHENNEKE:CLA  
**Enclosure:** n/a  
**Executive Order:** N/A  
**Errors:** N/A  
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**Original Handling Restrictions:** n/a  
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**Reference:** 78 BUCHAREST 3538, 78 BUCHAREST 3891  
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**Status:** NATIVE  
**Subject:** VISIT OF CONSULAR ASSISTANCE TEAM (CAT)  
**TAGS:** AFSP, ABLD, CGEN  
**To:** BUCHAREST  
**Type:** TE  
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**Review Markings:**  
Sheryl P. Walter  
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